



From the President

During a turbulent year, FutureHeights has moved forward in significant ways. We've made huge strides implementing our strategic plan, hired a new executive director and –by the way– launched a newspaper!

Right now, everyone is a little scared, a little concerned and a little unsure of the future. Nonprofits like ours are focused on staying open to serve our community. We are learning to be extremely prudent, even more than our lean organization has in the past.

But it's not always easy to be both prudent AND innovative. Prudence means balancing what we *want* to do with what we *can* do, given the state of the economy. There are those who caution nonprofits against moving ahead with new ideas unless they are completely funded and success is guaranteed, while others say that to truly prosper, now is the time to innovate.

And therein lies the rub: to be conservative or to be bold? I believe now is the time to **think big, be bold and be innovative**. So here are a few big ideas:

- Increase publication frequency of the Heights Observer. Hyper-local, citizen-journalism is growing. Why? Because it's relevant to our community. Greater frequency can expand the dialogue and provide more opportunity for citizens to be informed and get involved.
- Reach further into our neighborhoods to encourage more citizens to write about their concerns. There are many more voices to be heard and more issues to bring to the table.
- Develop new ways to support the economy through our HeightsShops program. An interactive on-line business directory and a one-day holiday shopping event that encourages people to patronize their local retailers are ways to ask shoppers to 'keep it local.'
- Grow our community partnerships in new ways. Be a catalyst, foster dialogue between organizations, and convene groups with diverse objectives to work together in the best interest of our community.

We need your help. **Think big, be bold and be innovative**. Join FutureHeights in innovating for our future.

Gina Cheverine



From the Executive Director

As I look back at the past year, I continue to be amazed at the tremendous community support for the *Heights Observer* project and the work of FutureHeights.

Since its launch in 2008, the *Heights Observer* has become accepted as the authoritative source of information about the Heights. More than 380 citizens have volunteered as citizen-journalists and have written more than 1,015 stories in 19 issues. These, stories written by you, have kept us informed, told us about interesting people in our community and prompted us to action when necessary. Thirty-two citizens have volunteered as editors and 22 have helped distribute the approximately 9,000 copies of the free print newspaper every month our 14 business districts. Our latest issue had 59 local advertisers, who have been a huge source of support for the project, especially in the current economic climate. To date, our editorial committee has held four citizen-journalism training sessions and plans to hold one more before the end of the year. Thanks to all of you for helping make this project such a success!

For the second year in a row, our members met our summer membership drive challenge. FutureHeights raised more than \$15,310 in membership support during the drive and that amount was matched dollar-for-dollar by an anonymous donor for a total of over \$30,310. Thank you!

After a year of intensive focus on launching the *Heights Observer*, FutureHeights has once again begun work on other aspects of our mission –advocacy, historic preservation and supporting the local economy. In 2010, you can look forward to more community forums and neighborhood meetings.

We have an energetic and committed board of trustees, each of whom is sharing their talents and passions with us as we strive to make our community a better place. I look forward to working with them and with all of you in the year ahead.

Deanna Bremer Fisher

News and Notes

Staff



Deanna Bremer Fisher

Has lived in Cleveland Heights for 16 years • Co-authored the nomination to have her neighborhood listed in the National Register of Historic Places • Is very happy to see more individual citizens nominating their Heights neighborhoods for listing on the National Register



Jane Flaherty

Has lived in Cleveland Heights for 27 years • Loves working with community volunteers, business owners and organizations

FutureHeights in 2009

Your donation dollars remain hard at work as FutureHeights continues to focus on helping our citizens become engaged in their community in order to find innovative solutions to our challenges and improve our quality of life.

Community forums

FutureHeights once again sponsored the Cleveland Heights Mayor's State of the City address. We also co-sponsored, with the League of Women Voters, Heights Chapter, a forum on intergovernmental cooperation and Candidates Night for the 2009 municipal elections. Executive Director Deanna Bremer Fisher moderated both events.

Public discourse

FutureHeights continued to promote spirited discussion and debate on various topics on the Heights Observatory Forum, www.heightsobserver.org/deck, an online meeting space for residents to discuss issues and swap information over a "virtual back fence." We also published our first local election issue of the *Heights Observer*, which contained comprehensive candidate profiles.

Building community

As of October 2009, FutureHeights had published 19 issues of the *Heights Observer* community news. A product of the organization's 2007-2010 strategic planning process, the *Heights Observer* was funded with start-up grants from the Cyrus Eaton Foundation, the Dominion Foundation, and the Katherine and Lee Chilcote Foundation. It receives ongoing funding through paid advertising.

More than 9,000 copies of the free newspaper are printed each month and delivered to more than 178 locations in the Heights and a growing list of home subscribers. More than 380 citizen-journalist volunteers have written stories, fulfilling the project's mission of community advocacy, informing and involving citizens, promoting public discourse, and spurring economic development. The project continues to promote increased citizen interaction and participation in local public life.

To support citizen-journalist volunteers, FutureHeights conducts workshops on basic news writing taught by professional journalists and mentors those who have story ideas.

2009 summer interns Kaitlin Bushinski and Jeremy Hebebrand added their journalism skills to the important work of covering our community.

We want to hear about what is important to you and invite you to send in your story. Go to www.heightsobserver.org and sign in at the member center. For assistance navigating the site, call Deanna or Jane at the FutureHeights office.

Promoting local sustainability

Since 2002 the HeightsShops program has recognized significant contributions local, independent businesses make to the economic fabric of the

community. At this year's 5th Annual Best of the Heights Awards a record number of people voted for their favorite local businesses.

Sadly, FutureHeights suspended its successful Gift Certificate Program in February 2009, when our supplier, Certifichex, filed for bankruptcy. Our HeightsShops Committee continues to evaluate options for replacing this popular program.

Cleveland Bridge Builders completed a survey to help FutureHeights better understand the needs of local businesses and the value they see in their relationship with us. We continued our collaboration with COSE on the I Buy Northeast Ohio, customer loyalty program, which rewards consumers for shopping with local businesses. And, with the financial support of COSE and the Great Lakes Independent Business Association and planning support from a group of John Carroll University marketing students, we are sponsoring the first Shop Around the Heights event on Nov. 21.

Creating partnerships

FutureHeights continues to partner with WJCU 88.7 FM to produce a weekly, local news segment.

Many organizations, such as the League of Women Voters, the CH-UH Public Library, the CH-UH City School District, the cities of Cleveland Heights and University Heights, the Home Repair Resource Center, Heights Community Congress, Heights Youth Club, Heights Arts, Heights Parent Center, and more contribute regular articles to the *Heights Observer*. Nonprofit and neighborhood groups are increasingly connecting with their constituents through the *Heights Observer*.

Promoting our community

FutureHeights co-sponsored tours of Grant Deming's Forest Hill neighborhood, which has been nominated for listing in the National Register of Historic Places, Heights History Day at the library, and a lecture on how the older and historic homes that we have in abundance in the Heights can be "green" and sustainable. We also marched in our first University Heights Memorial Day Parade.

Looking to the future

In 2010, we'll expand our outreach into Heights neighborhoods and encourage even more citizens to become engaged through the *Heights Observer*, volunteer opportunities and neighborhood meetings; increase our support of the local economy through special events and programs; and continue to collaborate with neighborhood groups and fellow nonprofits to sponsor events and issues-based forums that keep citizens active and involved.

Thank you for your investment in us during these difficult economic times. Careful stewardship has enabled FutureHeights to continue to build its civic engagement programs and become an even more vital force for positive change in our community. Thank you for being a part of a bright future!

Meet the 2009 FutureHeights Board of Directors



Gina Cheverine

President

Lives in the Oxford neighborhood of Cleveland Heights • Enjoys organizing her neighborhood around important issues facing inner-ring suburbs • Is chief program officer for the YWCA Greater Cleveland



Michael Wellman

Vice President

Is an architect with Richard L. Bowen & Associates • Is concerned for the community in which he lives and desires to make it better • serves on the Cleveland Heights Board of Zoning Appeals



Lloyd Bell

Has two children thriving in the CH-UH school system • Is director of the corporate finance group of Meaden & Moore, Ltd. • Is a 15-year resident of Cleveland Heights



Vince Reddy

Is project manager for Cleveland Public Art • Loves Cleveland Heights and the standard-setting role it plays in Greater Cleveland • He also worries about the city's fragility • Executive committee member of the Ohio Planning Conference, Cleveland Section



Clare Taft

Is an associate at Benesch, Friedlander, Coplan & Aronoff LLP • Is a 10-year resident of Cleveland Heights • Loves the character of the neighborhoods and homes in Cleveland Heights.



Mark Majewski

Immediate Past President

Owens Northstar Planning and Design LLC • Likes benefiting the community through his involvement with FutureHeights • Is an avid gardener and tinkerer



Hugh Williams

Secretary

Has lived in University Heights for 12 years • Is director of operations for the Cleveland Foodbank • Wants to see the Heights become THE place to live for progressive minded, intellectually stimulating people of all origins



Deborah Edwards

Is a partner at Boommodern, a gallery specializing in iconic 20th Century modern furniture and design • Is a 16-year resident of Cleveland Heights • Animal advocate, dog lover and sailor • Passionate about maintaining the life, diversity and energy of our first-ring suburbs!



Bob Rosenbaum

Is owner of The Market-Farm LLC, and 25-year journalist and publisher • Believes transparency and civil discourse are the keys to a strong community • Father of 3, and an avid sailor and lifetime Heights resident



Tim Wojnar

Is president of Priva, LLC, an Internet consultancy located in Cleveland Heights • Is a 12-year resident of Cleveland Heights • Is an avid traveler and martial artist



Toby Rittner

Vice President

Is president and CEO of the Council of Development Finance Agencies • Believes FutureHeights programs, such as the *Heights Observer*, have had a real impact on the Heights • Serves on the Cleveland Heights Cable Television Commission and volunteers with Interfaith Hospitality Network, Hands-on Northeast Ohio and the Cleveland Foodbank



Patrick Paoletta

Treasurer

Is vice president of commercial banking for First Merit Bank • Likes to be involved in the community and help add direction • Formerly of Shaker Heights, he has lived in Cleveland Heights for 11 years



Judith Miles

Is an attorney with the Cuyahoga County Prosecutor's Office • Is a small business consultant • Lives in the Oxford area of Cleveland Heights



Lisa Smith

Is Marketing Manager for Cuyahoga Community College • Is a 9-year resident of Cleveland Heights • Loves all the Heights has to offer from great restaurants to one-of-a-kind shops

Our thanks to former board members Yemi Akande, Greg Donley, Andrea Morris, Sarah Wean and Jessica Schreiber for their years of dedicated service to the mission of FutureHeights.



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www.futureheights.org

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Our Mission

FutureHeights promotes a vibrant and sustainable future for Cleveland Heights and University Heights through innovative ideas and civic engagement.

FutureHeights values:

- Active and informed citizen participation in community decision making
- Innovative ideas in addressing the challenges of inner ring suburbs
- Open and effective communication and partnerships among nonprofits, schools, local business, city government, and citizens
- A thriving local business community
- Historic neighborhoods and commercial districts
- High quality and sustainability in design and architecture
- A regional approach to innovation, planning, and development

FutureHeights is a 501 (c) (3) organization.

Join Us

Your tax-deductible membership contribution goes directly to supporting the community-based programs and projects of FutureHeights that help strengthen our wonderful neighborhoods. Join online today at our secure website, www.futureheights.org, or by calling 216-320-1423.

2008 Financial Statement

Unaudited condensed statement of activities

Revenue and Support

Grants	\$44,000
Memberships	23,991
Annual fund	6,465
Interest Income	946
Product Sales	200
Online Auction	18,354
Advertising Revenue	24,330
Misc.	11,956
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Total Revenue and Support **130,242**

Expenses

Program	\$101,486
General and Administration	40,252
Fundraising	1,960
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Total Expenses **143,700**

Change in Net Assets	(13,458)
Net Assets at Beginning of Year	89,742
Net Assets at End of Year	\$76,284

The FutureHeights financial year begins January 1 and ends December 31.

FutureHeights is a 501(c)3 nonprofit organization.

Contributions to FutureHeights are tax-deductible to the fullest extent allowed by law. FutureHeights participates in GuideStar, the online standard for nonprofit accountability. Please visit GuideStar.org to view the organization's Annual Form 990 and other organizational information.



Be Local. Buy Local.

Purchase the I BUY NEO community card for \$10 and use it in the Heights and at thousands of participating NE Ohio local, independent businesses for cash rewards and donations to local nonprofit organizations (such as FutureHeights). Purchase online at www.ibuyneo.com, by telephone at 216-320-1423 or e-mail us at info@futureheights.org and we'll get the card to you.

Supporters 2008–2009

Foundation Support

Great Lakes Independent Business Association
The Bregenzner Fund of the Cleveland Foundation
The Cyrus Eaton Foundation
The Katherine & Lee Chilcote Foundation
The Longview Foundation
The Paintstone Foundation
Anonymous
The Wolpert Fund of the Cleveland Foundation

Business/Nonprofit Support

Academy Music Studios
Alladin's Eatery
Amy R. Roth & Co.
Anonymous
Ardmore Tree Service
Ascherman Photographers
Atma Center - Yoga for EVERY Body
Biers and Cowells
Big Fun
Big Fun Toy Store
Bodega
Bold Alternatives
BOOMModern
Bremec On the Heights Garden Center
Brennan's Colony
Cafe Tandoor
Cedar Fairmount SID
CGB Tech Solutions
CH Teachers Union
Chestnut Hills Yoga
City of Cleveland Heights
CityMusic Cleveland
CL Barber Salon Family Hair Design
Cleveland Botanical Garden
Cleveland Cinemas
Cleveland Restoration Society
Cleveland Zoological Society
Clyde's Bistro & Barroom
Cozy at Home Pet Sitting and Dog Walking
Cutri Photo Arts
Dewey's Pizza
Dobama Theatre
Dogtopia Daycare for Dogs
Doty & Miller Architects
Elizabeth M Woda, Esq.
Focus Educational Services, Inc.
Forest Hill Home Owners Inc.
Genie Repros, Inc
Geraci's Restaurant
Grace Chin Design
Grace Partners LLC
Gray & Company, Publishers
Green Tara Yoga and Healing Arts
Greener Home Services
Hang It Up! Framing Gallery
Heights Arts
Heights Center Ltd.
Heights Mini Storage
Heights Parent Center
Heights Rockefeller Building
Hollis Automotive, Inc.
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International Partners in Mission
Isle of Beads
J.A.C. Business Communications, Inc.
JD Breast Cancer Foundation
Jillian's Billiards Club
John Florian Koncar Interiors
Jubilee! Gifts in the Heights
June Greenwald Antiques
Karma Yoga Cleveland
Kathy the Coach
La Tea Dolly - Tea Parties for a Princess
Liquid Planet
Mac's Backs Paperbacks
Marchetti Company
Melt Bar & Grilled
Merritt Bakery & Café

Mitchell's Fine Candies
Mo & Son Inc.
Motorcars Honda
Nela Florist
Nemastil Home Inspections
Nighttown
Organizing 4 U
Pacific East Restaurant
Pentagon Gallery and Frame
Pizzazz On The Circle
Priva
Quintana's Barber & Dream Spa
Reflections Interior Design
Revive Fair Trade
Richard Carla for Hair
Sanctuary by Joyce
Secic Statistical Consulting, Inc.
Seitz-Agin Hardware
Shawn Paul Gustafson
Simply Charming Boutique
Skov Silk
Something Dada
South Overlook: A Jazz Combo
St. Paul Men's Council
Starbucks Coffee Company
Strategic Pricing Associates
Studio Taylor
Table 45
Taste
The Chautauqua Institution
The Cleveland Free Clinic
The Cleveland Museum of Art
The Fairmount Group
The Grog Shop
The Home Repair Resource Center of Cleveland Heights
The Little Gym
The Market Farm
The Stone Oven Bakery and Cafe
The Union Club of Cleveland
The Well Dressed Food Company
Three Gates Massage-Karan Shelley
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